

SIEBEL CRM ON DEMAND PRIVATE EDITION

ORACLE[®] CRM ON DEMAND

THE WORLD'S MOST COMPREHENSIVE CRM ON DEMAND SOLUTION

- Easy to use
- Fast to deploy
- Powerful analytics
- Built-in contact center
- Prebuilt industry solutions
- Embedded marketing, sales, and service best practices

Oracle's Siebel CRM On Demand gives customers unparalleled flexibility of deployment options. In the Siebel CRM On Demand Private Edition, Oracle manages the technology stack and provides service, support and security. However, unlike multitenant on-demand, the stack is not shared with other companies. Private Edition follows a single-tenant format, which means the database, application server and user interface are dedicated to a single company and its users. Siebel CRM On Demand Private Edition offers companies maximum control and flexibility.

PEACE OF MIND OF A DEDICATED INFRASTRUCTURE

Siebel CRM On Demand Private Edition gives companies additional peace of mind when it comes to data security. Since each Private Edition customer receives its own dedicated database server, each organization's data is physically separated from others. This option works best for companies that require the highest levels of regulatory or internal compliance.

IMPROVED PERFORMANCE, RELIABILITY AND AVAILABILITY

Because Siebel CRM On Demand Private Edition provides each customer with its own dedicated stack, companies can tune and optimize their database for better performance. The Private Edition's dedicated infrastructure means reliability and availability are also improved, because organizations experience no impact from other companies' activities.

FLEXIBLE MAINTENANCE AND UPGRADE

Siebel CRM On Demand Private Editions's fully dedicated environment gives customers maximum flexibility and control over their deployments. Private Edition customers can choose when to do scheduled maintenance and when to upgrade. Companies can schedule these activities for those times that result in the least disruption for their users.

SCALABLE AND AFFORDABLE

Siebel CRM On Demand Private Edition is an affordable deployment option powered by industry leading Oracle grid computing technology. With the Oracle Grid, capacity can be easily added and dropped to meet the increasing demand for application availability, scalability and performance.

KEY BENEFITS**DEDICATED
TECHNOLOGY STACK**

- Peace of mind of a dedicated infrastructure
- Improved performance, reliability and availability
- Flexible maintenance and upgrade
- Scalable and affordable

BOTTOM LINE

Siebel CRM On Demand Private Edition lets companies enjoy all the advantages of an on-demand CRM solution – ease of use, ease of deployment, seamless upgrades, no upfront investment and minimal IT involvement – without having to share the infrastructure with other companies. Oracle optimizes everything from the application to the database to the hosting, to ensure your success. To learn more about Siebel CRM On Demand Private Edition, call +1.866.906.7878 or visit www.crmondemand.com

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